The Department of Natural Resources, Mines and Energy’s vision is that together, our land, water, mineral and energy resources deliver sustainable benefits for current and future generations of Queenslanders. We aim to be a consistent, transparent, proactive and supportive modern regulator.

The Natural Resources compliance framework guides how we consistently and professionally deliver compliance across the Natural Resources business. The framework provides the underpinning core principles for Natural Resources to use as a guide to be an effective regulator and assists us to build a culture of compliance across our business.

The framework sets out our overarching commitment to compliance and establishes principles for how we undertake our regulatory functions. The framework is supported by policies, procedures and guidelines across the department’s Natural Resources business.

**Principles**

We apply our compliance principles across all framework elements to strengthen and guide how we deliver the compliance program.

1. consistent, fair and responsive—we have a consistent, fair and responsive approach to how we address non-compliance
2. targeted—we use a proactive, targeted, risk-based approach for our compliance activities
3. supportive—we enable the community to do the right thing and empower our staff to make decisions within our regulatory framework
4. adaptive—we monitor our progress and adjust our actions as needed
5. accountable and transparent—we do what we say we are going to do and talk openly with our regulated community about the department’s priorities and activities, and we communicate the results of our work
6. safety and wellbeing—we support safety and wellbeing for our staff and communities
7. responsive—we are timely in how we communicate about compliance and in responding to non-compliances

**Understanding the cycle**

The cycle includes the critical elements needed for Natural Resources to be an effective regulator.